The Mediation Center’s Peer Mediation program is a confidential process for resolving conflicts. Students have the opportunity to talk through difficult situations with the help of trained student mediators. Peer mediators do not take sides and keep all information confidential. This process nurtures empathy and empowers students to develop their own solutions.

- Many kinds of conflicts can be mediated, including social media, disagreements, rumor and gossip harassment, cheating and stealing, and cases of vandalism.
- Participating in mediation gives youth the opportunity to approach a negative situation in a non-threatening manner.
- Students, teachers, administrators, parents and other community members can request a mediation to help Students resolve conflicts.
- There are four steps to the mediation process:
  - Introduction and ground rules
  - Storytelling (participants each tell their sides without interruption)
  - Identifying issues and needs
  - Finding a solution (participants create their own solutions with Peer Mediators and Peer Mediators write these solutions into an agreement for the parties)
- The Ground Rules: Do not interrupt; no name-calling or put downs; listen and be honest; agree to work toward solving the problem; keep what is said in mediation confidential; follow through on your agreement.
- Peer Mediators are students who are committed to making their school a peaceful place to learn. Before they can mediate, they receive intensive training in communication, problem-solving and conflict-resolution skills.
- Anyone interested in becoming a Peer Mediator can talk to their school counselor.

mediationsavannah.com

For more information on Peer Mediation:
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